

The Australian Travel & Immigration Center

Phone: (714) 229 0036

Office : 5904-A Warner Ave , Huntington Beach, CA 92649

Fax: (714) 846 8619 - The Mailbox Center

Email : info@selectyourtrip.com

CST# 2080648-40 MARN: 0320336

CANCELLATION POLICY (Terms and Conditions)

The following cancellation policy is effective from January 1, 2010.

1. Our registered passengers are protected under a Group Insurance Policy which covers the following benefits **during** the trip only.

Benefits Per Passenger

- Trip Interruption \$1,000
- Trip Delay / Missed Cruise Connection \$1,000

Emergency Medical Benefits:

- Accident/Sickness Medical Expense \$50,000
- Medical Evacuation/Repatriation \$250,000

Other Benefits:

- Baggage/Personal Effects \$1,500
- Baggage Delay \$250
- 24 Hour AD&D \$25,000
- Travel Assistance* Included

As a result, no benefits are covered if cancellation occurs **before** the trip.

You are therefore encouraged (but not obliged) to purchase an individual insurance policy to protect your trip cost if cancellation is your possibility.

2. The purpose of our registration fee (\$300 per person) is to register your seat(s) on our bus due to its limited number of seats available. This registration fee is non-refundable because we ourselves are obliged to keep those registered seats for you and, in honor of your payment of the registration fee, we cannot replace you by anyone else in those seats unless both parties agree on this replacement.

3. The registration fee is refunded to you if and only if we notify you in writing that the trip is cancelled due to the minimum number of passengers not being reached. As a guideline only, this minimum number of passengers is fifteen (15). 2

4. Your payment of airfares is subject to the terms and conditions of the airlines in question. It is your responsibility to refer to the airlines' websites for their cancellation and penalty policies which may vary from one airline to another, and may depend on the time of your cancellation.

5. Your payment of the land portion of your travel package (typically the final balance of your package price) is subject to the following penalties depending on the timing of your cancellation:

- 120 days or more prior to the date of departure: \$300.00 (which is also the non-refundable registration fee as cited in Paragraph 2) ;
- 119 to 91 days prior to the date of departure: \$500.00 ;
- 90 to 61 days prior to the date of departure date: \$1,000.00 or the land portion whichever is smaller ;
- 60 to 31 days prior to the date of departure: \$2,000.00 or the land portion whichever is smaller ;
- 30 days prior to the date of departure: the entire land portion (no refund).

6. This cancellation policy is provided upon your request. It is your responsibility to satisfy yourself with this cancellation policy prior to making your payment of any registration fees or any airfares or any part payment of the travel package price.

7. To the extent permitted by law, our financial liability to you, your business and/or your family under any transaction with us is limited to your payment in that particular transaction only. This is for any special, incidental, direct, indirect or consequential damages (including, without limitation, damages for loss of business, business profit, business interruption, loss of personal and/or business files and/or information, travel and/or relocation costs).